The Kapers

Issue #36 Tuesday 10th September 2024

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INSIDE THIS

CBH GROWERS
MEETING

SCHOOL HOLIDAYS

MULTISPORT

WORKSHOP

KOORDA SHOW

WATTLE WEEK BUS Tours

STOP AND REST
MURAL PAINTING

RURAL ROAD SAFETY
MONTH

CONSUMER WATCH

NATIONAL WILLS WEEK

LIPTEMBER

..AND MORE





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Spraying and Spreading
Water Carting



Chris - 0427 088 173 / Steve - 0429 662 033









The Kapers is produced by the Kalannie Community Resource Centre

Phone: 96662194

Email: kalanniecrc@kalannie.com.au

Opening Hours

Mon - 9.30am - 4.30pm

Tues -9.30am - 4.00pm

Wed - 9.30am - 4.00pm

Thur - 9.30am - 4.00pm

Fri - 9.30am - 4.00pm

The Kapers is a free electronic weekly newsletter and runs for 50 weeks.

Submission deadline for advertising is Monday 1.00pm

Email submissions to: kapers@kalannie.com.au

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Full Page \$30
Half Page \$25
Quarter Page \$20
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available

Prices subject to change



CBH Pre-Harvest Meetings

The pre-harvest meetings are an opportunity to get involved in planning for your local sites and hear about any important changes for the coming harvest. We encourage and welcome everyone to come along and provide input.

Date	Time	Location	Sites	
16/9	9am	BENCUBBIN CRC	BENCUBBIN	
16/9	2pm	BEACON COUNTRY CLUB	BEACON / WIALKI / CLEARY	
16/9	4pm	KALANNIE HALL	KALANNIE / GOODLANDS	
17/9	2pm	MUKINBUDIN REC CENTRE	MUKINBUDIN / BONNIE ROCK	
17/9	4pm	DOWERIN COMMUNITY CLUB	DOWERIN	
19/9	4pm	CADOUX REC CENTRE	CADOUX	
20/9	4pm	KOORDA SPORTS CLUB	KOORDA	
24/9	3pm	WYALKATCHEM BOWLING CLUB	WYALKATCHEM	
26/9	3pm	TRAYNING BOWLING CLUB	TRAYNING / NEMBUDDING	

For more information, contact your local CBH office or visit cbh.com.au/harvest/pre-harvest-meetings





Are you travelling to see the wildflowers this spring?
Follow these tips to keep you and other road users safe:
Pull well off the road in a safe spot
Avoid parking on crests or corners
Be mindful of other drivers and avoid distractions
Take regular breaks or swap drivers if driving long distances



Wheatbelt Community Calendar

September

Sun	Mon	Tue	Wed	Thur	Fri	Sat
1	2	3	4	5 Liebe Spring Field Day Barefoot Bowls 5.30-6.30pm @ KSRC	6	7 Wattle Week Begins
8	9	10	11	12	13	14
15	16 CBH Growers Meeting 4pm @ Kalannie Town Hall	17	18 CWA Meeting	19	20	21
22	23 Kings Birthday Public Holiday School Holidays	24	25	26	27	28
29	30					

Disclaimer: The views expressed in articles published in this newsletter are not necessarily the views of the Kalannie CRC or any volunteer who may work to produce this publication. The Editor has the right to withhold, edit or abbreviate any items as considered necessary. No responsibility is accepted for the accuracy of the information presented. No liability is accepted. Thank you

Wheatbelt Community Calendar

October

Sun	Mon	Tue	Wed	Thur	Fri	Sat
		1	2	3	4	5
6	7 Schools Back	8	9	10	11	12 Stop & Rest Mural Painting @ CRC with Meski McVee
13	14	15	16 CWA Meeting	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

kapers@kalannie.com.au Phone: 9666 2194 Submissions to be received prior to pm Mondays

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Shire Notices

Place of wheat and wattle....

Rubbish & Recycling Calendar 2024 - 2025



Recycle Days

29

Wubin, Buntine &

Kalannie

28

27

Dalwallinu & Pithara

30

Christmas Day



25

26

27

28

WHAT CAN GO INTO YOUR RECYCLE BIN

31

· Glass - All glass and ceramics, whole and broken

30

- · Plastic All plastic containers and plastic wraps (empty with lids off)
- · Paper All paper, junk mail and glossy magazines
- · Cardboard All cardboard products

29

Aluminium & Steel - All metals, steel & aluminium excluding aerosol cans

29

30

· Liquid Paperboard - Milk, juice and laundry detergent cartons.

There will be changes to the general waste service in Buntine, Wubin and Kalannie over the Christmas Period.

Shire Notices

SCHOOL **HOLIDAY MULTISPORTS WORKSHOP**

October School Holidays Tuesday 1st of October and Thursday 3rd of October Ages 5-9 session time is 9am-12pm Ages 10-16 session time is 1pm-4pm Located at the Rec Centre.

Bring enclosed running shoes and a drink bottle.

A light snack will be provided.

To sign up, ask question's or leave any important information please email

cdco@dalwallinu.wa.gov.au

P.S. This workshop is FREE



WATTLE WEEK FESTIVAL 2024

GUIDED BUS TOURS

DATE / TIME	LOCATIONS	
Mon, 9 th Sept	Xantippe Tank Reserve, Petrudor Rocks	
Bus Tour Day 1 (9AM – 1PM)		
Tue, 10 th Sept	Jibberding Reserve, Cailbro Mudbrick	
Bus Tour Day 2 (9AM – 1PM)	School, Wreath flowers, Wubin Rocks	
Wed, 11 th Sept.	Dave and Jeff Roach - Tractors and	
Bus Tour Day 3 (9AM – 1PM)	Machineries	
Thurs, 12 th Sept	Miamoon Reserve, Wubin Museum	
Bus Tour Day 4 (9AM – 1PM)		
Fri, 13 th Sept	Coerco, Five Graves, The Old Well,	
Bus Tour Day 5 (9AM – 1PM)	Richardson Park, Windmill Museum	
Sat – 14 th Sept	Mystery Bus Tour to places unknown.	
Bus Tour Day 6 (9AM – 3PM)		

DALWALLINU WINDMILLS

Spend on afternoon visiting the many iconic windmills. around Dalwallinu. A little piece of farming history.



Windmills were originally used to mill grain or pump groundwater - and without them, early agriculture in the arid outback would've been near impossible.

Saturday 7th Sept

(\$10/head) Old School Site at 8am Dalwallinu West Road



Fun in The Park By the Baptist Church 9.30cm - 12pm Johnston Street, Dafwallinu

Sunday 8th Sept

FREE Skin Concer Screening Van by The Lion's Cancer Institute inc.

From 8.45am at the Dolarafinu Creative Arts Bidg. Corpork

WHAT'S ON

Monday 9th Sept

Bus Tour Se guided by local experts 9:00pm-h00pm Datwallinu Discovery Centre

office / Live Music / Soup Night \$5/head 6:00 - 9:00pm Dateofine Caravan Park

Tuesday 10th Sept

Bus Your Spend the morning looking of local wonders. 9,00am - 1,00pm Dalwalinu Discovery Centre

Wednesday 17th Sept

Bus Tour

tryoy a visit to some of our local hotspots? \$100am - 100pm wallinu Discovery Ce



Thursday 12th Sept

Bus Tour tovorite destinational 9:30cm - 1:30pm offinu Discovery Cr

Friday 13th Sept

Bus Tour

gemet 9:00am - 100pm Dukralimu Discovery Centre Piney BBQ + Kareeke Night \$10/head 5:00 - 9:00pm of

Saturday 14th Sept Mystery Bus Tour to places

unknown 8:00am - 3:00pm Dalwallinu Discovery Centre

Bance Concert Night Dance Through the Decar from 8.00pm at Rec Cent





Bus tours are \$10 per ride

BUS TOURS Important Information

All tours except 14th Saturday will return to Dalwallinu approximately 1:00pm

Bus leaves at 9:00am sharp. All tours will be morning only.

If the bus is full you may follow in

No pets in bus. BYO food and drinks.

Bookings Essential with "Kiera" Dalwallinu Discovery Centre E: cdco@dalwallinu.wa.gov.au







and take a break in...

Mural Painting by the community 12 Oct 12:30pm Kalannie

Afternoon tea inc! Followed by dinner:

sausage sizzle at KSRC

Key note speakers: Lara Jensen & Abbey Turner

Artists: Melski McVee & Tash Alibegovic

Regional Development









FATIGUE OVER LONG DISTANCES

WA is 2.5 million square kilometres. The distances between towns may be a lot further than you think.

- Use a detailed, recent road map.
- Plan your journey based on distances you intend to travel, taking into account road conditions and the weather.
- Keep track of the distance you have travelled.
- Drink water to help to prevent fatigue.
- Carry at least four to five litres of water per person, per day.
- · Carry spare fuel.
- · Rest the night before a long trip.
- Do not drive if you feel tired.
- Take regular breaks. Stop regularly to relax and to admire the sights.
- · Refuel every time you see a fuel station.
- · Share the driving with a relative or friend.
- Only resume driving when you feel refreshed.





We will be closed on the 23rd
P/Holiday, 24th & the 25th of
September for Building
Renovations

Call Carolynne on 0427662021 on the 24th & 25th

for urgent products

yard & sheds only, as I wont be able to get inside the office

Sorry for any inconvenience



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the profitability of your wool clip

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admin@kalannieagquip.com.au

Shop Hours

MON - FRI : 7.30 AM - 5.00PM SAT : 7.30AM - 12.00PM

Kochii Eucalyptus Oil has rebranded to become Fasera.

We've changed our name, not our vision.

At the same time we've been producing incomparable Australian eucalyptus oils, we've also been building our position as a global leader in sustainable agricultural carbon sequestration.

Now, operating as Fasera, we produce carbon credits, biochar, wood vinegar and eucalyptus oil via our carefully selected and managed estates of oil mallee trees on land owned by local farmers. Whilst we are changing and expanding, our roots remain firmly in Kalannie, the wheatbelt and Western Australia.











Join a discussion about grower collaboration to develop collective natural capital that attracts at-scale investment.

Wednesday, 18th September

Main Presentation: 10:00 AM - 10:30 AM

Q&A Session: 10:30 AM - 11:00 AM

Morning Tea & Discussion: 11:00 AM - 12:00 PM

Conference Room 1, DPIRD 75 York Road, Northam

Check out the GGA calendar to register www.gga.org.au/calendar/ This project is supported by the South-West WA Drought Resilience Adoption and Innovation Hub, through funding from the Australian Government's Future Drought Fund.



wheatbelt natural resource management

















Consumer Watch



Department of Energy, Mines, Industry Regulation and Safety



REGIONAL COLUMN

www.demirs.wa.gov.au www.wa.gov.au

5 September 2024

How can something so tiny kill in a matter of hours?

These days, stimulating toys are all about interactivity, lights, and movement. To activate, a button sized battery generally needs to be inserted, but if swallowed by a child has the power to cause severe injury in less than two hours and can even kill.

Button batteries are a small power source used not just for toys but for an increasing number of common household items such as remote controls, watches, clocks, and hearing aids.

A University of Sydney-led research study showed batteries 20mm or more in diameter are the most dangerous. They are small enough to be easily swallowed but not small enough to reliably pass through a child's throat.

What happens next will shock you, literally!

An electrical current is immediately triggered by saliva, causing a chemical reaction to cause severe burns to the child's throat and major internal organs within as little as two hours and the results can be fatal.

The study, which examined over 400 cases of button battery injuries and fatalities worldwide, shows while Australia has introduced the world's first mandatory safety standards with child-resistant packaging, the industry still needs to do more.

Once the packaging is open there is a vital need for safe storage, safe use, and safe disposal of batteries.

When buying button battery operated products, parents should look for products where the battery compartment can't be opened without the use of a tool.

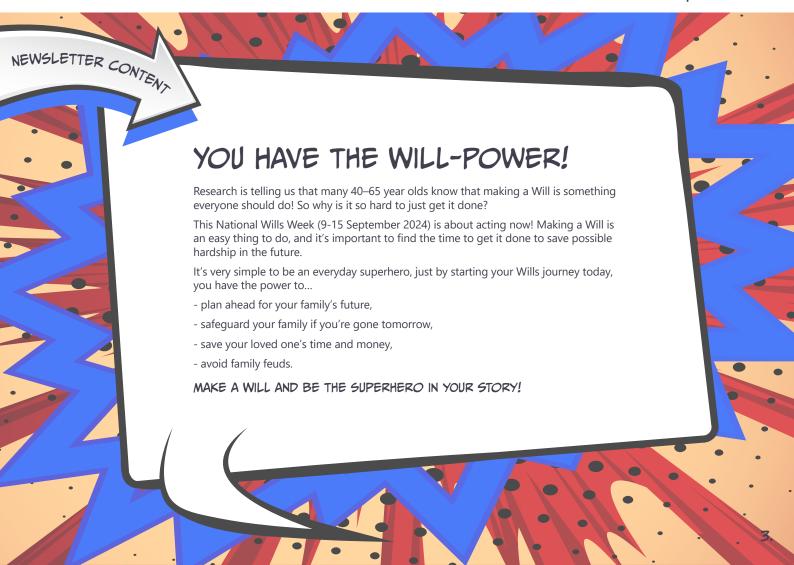
If the compartment is not securely fastened with a screw or similar fastener, the product may not comply and could be added to the product recall list.

Even when old or used, button batteries can still be a threat, so safely dispose of them by wrapping them in sticky tape and putting them in a child resistant container, out of reach of children until you can recycle them safely. Recycle collection points can be found at www.bcycle.com.au.



Making a Will is easy and should be at the top of your to-do list! You have the WILL-POWER! Start making those lists — one for physical and one for digital assets. Future-proof your wishes and safeguard your family's future. Make a Will and be the superhero in your story this National Wills Week.

#NWW2024 #Will-Power #NationalWillsWeek #AussieWillsWeek #PublicPurpose



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Now stockists of Market City Meats, freshly cryovaced packs of, beef, lamb, pork, poultry and a variety of butcher made sausages.

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Fresh into store every Wednesday afternoon, along with our fresh fruit and Veg from Country Pak at the Markets.

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Monday - Friday 6.00am - 5.30pm

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Sunday - 9.00am - 12.00pm

Public holidays 9.00am-12.00pm



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PROGRAMS 2024/2025



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DOWERIN

NORTHAM WONGAN HILLS

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96311006

9622 6344

9671 1211

RURAL EDGE

ONLINE FARM SAFETY SHORT COURSE

This workshop has been proudly subsidised by CBH Group from it's RRP of \$149 to just **\$99.**





DATES:



Fri 16th August



Thurs 12th Sept



Fri 4th Oct

TIME: 11.00am - 1.00pm

Via Zoom

What is included?

- Brief overview of the laws & regulations
- Risk management & register
- Induction checklist
- Q & A Session
- Access to templates & tools in the Rural Edge participant portal

Learn how to develop and easily implement a Farm Safety Risk Register in under 2-hours.

Friday 16th August

11am – 1pm (online via Zoom)

https://ruraledgeaustralia.glueup.com/event/rural-edge-farm-safety-short-course-114923/

Thursday 12th September

11am - 1pm (online via Zoom)

https://ruraledgeaustralia.glueup.com/event/rural-edge-farm-safety-short-course-114924/

Friday 4th October

11am - 1pm (online via Zoom)

https://ruraledgeaustralia.glueup.com/event/rural-edge-farm-safety-short-course-115950/

What's on the agenda?

- Brief overview of the WHS laws
- Risk management & development of risk register
- Farmer sharing of information and experience
- Q & A



HARVEST GRAIN CARTAGE

Contact Shannon at Dalwallinu Haulage for your grain cartage in the 2024-2025 harvest season.

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Northam

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Nutrien Harcourts



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Merle Manuel - 0407 933 379 merlemanuel1950@gmail.com

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Co-Agents for Nutrien Harcourts



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Just use our scheme ID number:

C10350369

Bring your eligible containers to:

KALANNIE IGA CARPARK

Look for the shuttle. Free bags located inside the store. Please place our ID number inside the bag.

PLEASE NOTE:

All bags placed in the shuttles will be considered a donation to Kalannie P&C.

Collection points for personal drop offs are located in Dalwallinu and Wongan Hills.









PUZZLES



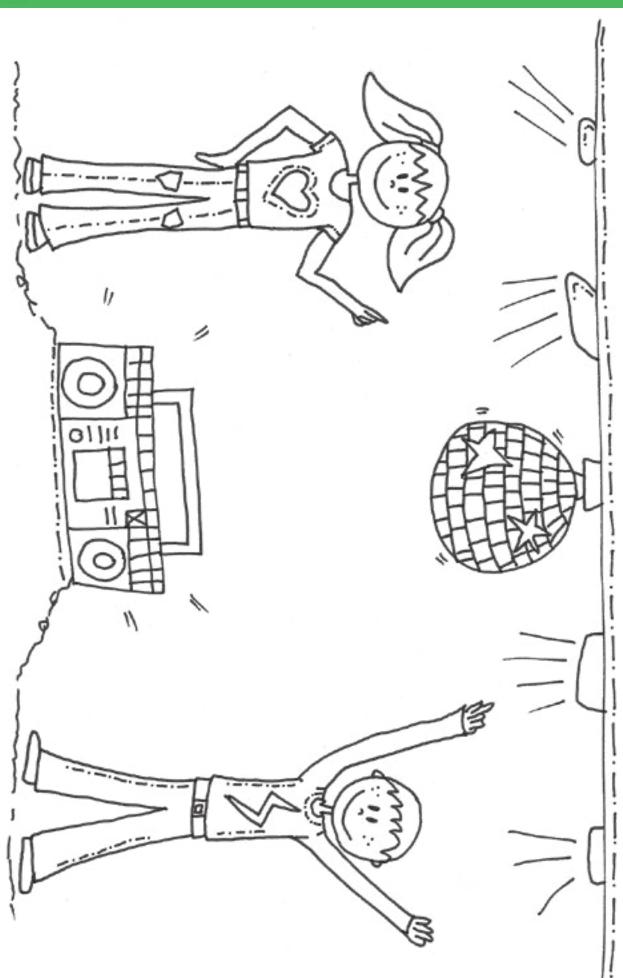
Ballerina





PUZZLES





Disco Dance

Page 25



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Speak with your local Area Manager, Saritha Marais - 0429 579 541.



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Chris - 0427 088 173 / Steve - 0429 662 033









DON'T STRESS,

we're here to keep things rolling!



Business hours:

7am – 5pm Mon – Fri

Open by appointment Saturday & P/H's

Outside these hours we will still come to your rescue! Don't hesitate to call 9661 2222.

Now that's "a gripping service"



Community Sport Notices

BARDES TO TO THURSDAYS 5.30 - 6.30



Starting 5th September KSRC

for more info ring or text Dave on 0427 427 307

Hosted by the Kalannie Bowling Club

about yourself you appreciate

three things

you are enough

yourself that

Remind

just as you are

Write down

MONDAY

SUNDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

not selfish, it's self-care, it's Find time for essential

things you do well, however Notice the Small

yourself kindly self-criticism and speak to Let go of

relaxing activity and make time Plan a fun or for it

Everyone makes things go wrong yourself when mistakes

basics; eat well exercise and go to bed on time Focus on the

permission

yourself

to say 'no

outside and give body a natural your mind and Get active 15000

to a loved one as you would to yourself Be as kind

take a break yourself to pause and busy, allow If you're

Enjoy photos from a time

with happy memories

appear outside Choose

Don't

to how others you feel inside compare how

any unnecessary

by cancelling

plans

Free up time

steps to help mistakes as to see your you learn

ptember 2024 elf-Care e



caring, calming share how you phrase to use for help when Be willing to feel and ask when you needed Find a

> enough, rather Aim to be good

remember it's ok find things hard,

When you

not to be ok

you really enjoy

do something

Make time to

than perfect

feel low

Leave positive messages for

day. Make time

friend to tell you

you are feeling,

without any

Judgement

Notice what

Ask a trusted

ş

what strengths

they see in you

to slow down and be kind

to yourself

25

Avoid saying

23 yourself to see Let go of regularly

other people's expectations of you

Take your time.

Make space to

just breathe

and be still

of love Accept

you are worthy remember that yourself and

make time to

strengths or

talents

one of your way to use

Find a new

do nothing

'i should' and

29













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cwib.com.au

Real **Understanding**









Seasons greetings to all from the team at Agri-Stock. We hope you had the chance to relax and get ready for 2021.

Agri-Stock offers support on the following:

- Chemical
- Fertiliser
- Wool & Livestock marketing/drafting services
- Insurance
- Finance

Please don't hesitate to call Derek on 0413 003 043.

We wish everyone a prosperous year for the season to come.

PH: (08) 96 841 863 M: 0413 003 043 E: office@agri-stock.com.au 32 Allenby Street, Koorda WA 6475



Support a great cause to improve train lighting through the following cookbook,





Available now at the Kalannie CRC \$35







FULL OF VEG PASTA SAUCE



Traffic light category: Green Serves: 30

Ingredients

- 2 tablespoons olive oil
- 2 small brown onions, diced
- 1 small leek, washed, sliced
- 2 sticks of celery, trimmed, diced
- 2 red capsicums, diced
- 2 medium zucchinis, grated
- 2 medium carrots, peeled, grated
- ¼ teaspoon dried oregano
- 2 bay leaves
- 4 x 400g tinned tomatoes
- 1 small butternut pumpkin, peeled, seeded, grated
- 500mL water
- Freshly ground black pepper

Method

- 1. Heat a large saucepan over medium heat
- 2. Add oil then onions, leek, celery, capsicums, zucchini, carrots and herbs
- 3. Cook slowly for 20 minutes with the lid on, until vegetables are soft but not browned. Stir occasionally to ensure vegetables do not stick
- 4. Add the tomatoes and grated pumpkin, water and a good pinch of pepper
- 5. Bring to the boil and simmer gently for about 30 minutes or until pumpkin is soft
- 6. Remove the bay leaves, allow to cool slightly before blitzing with a hand held blender until smooth.

Recipe adapted with permission from the Western Australian School Canteen Association Inc. Original recipe from Margaret River Primary School.





READY TO MAKE AN IMPACT?

are also donated to a range of Impact Partners who programs, initiatives, support services and research.

Liptember Foundation Working Mothers' Program

Liptember Foundation is developing a first-of-its-kind, online education program that supports the psychological wellbeing of working women and their families in their transition through maternity leave and return to work. The focus will be on successful adaptation to pregnancy and birth, forming a healthy relationship with baby, and optimising the integration of early parenthood and early infancy with a mother's professional life.

The online education program will be evidence-based, accessible and practical for working new mothers – filling the current gap that exists with employersponsored programs that don't acknowledge and respond to the gendered risk to women's and family wellbeing in the transition to parenthood and a woman's ongoing professional life.

Program content will focus on optimising a mother's mental wellbeing in the following areas: pregnancy and birth, adapting to motherhood and a new

Eating disorders have serious medical, psychiatric, and

psychosocial consequences, with the highest mortality rate of all major psychiatric disorders. Yet less than one-third of people with eating disorders are currently

The creation of the national BodyKind Women Awareness Campaign (in joint collaboration between the Liptember Foundation and Butterfly Foundation) will specifically target women and girls aged 13-65,

educating and empowering them to identify risks and protective factors relating to eating disorders or body image issues – breaking down stigma and encouraging

This campaign will build on the success of the Butterfly Foundation's evidence-based BodyKind

BodyKind

seeking help.

help-seeking.

Women Awareness Campaign With Body image issues being a main contributor to the decline in women's mental health in recent years

professional life.

such support if needed.

suite of prevention programs; consisting of a series of videos, blogs, and other digital resources that and eating disorders disproportionately impacting women, there is an acute need to reduce the prevalence of these complex and costly illnesses in a include lived experience storytelling and peer-led population that is historically overlooked, especially in relation to public health.



The working mother's program will complement existing childbirth education (usually focused on safe pregnancy, labour, birth and baby care) as well as

psychological assessment and therapy for individual women where appropriate, and to promote accessing

Mental Health Promotion & Awareness Campaign relationship with baby and oneself, and maternal and family wellbeing in the context of returning to their

Each year, our annual women's mental health research uncovers some alarming statistics. Notably in 2023, the barriers to women seeking support highlighted issues such as the cost of living crisis and the stigmas that still exist in society around mental illness. In 2023:

of women feel their mental health issues aren't serious enough to seek help

Liptember Foundation

of women cannot afford to seek help for their mental health issues.

of women are embarrassed or ashamed to seek help. So, it was important that the Foundation continued its

work to raise awareness of the importance of seeking help for their mental health. In October 2023, the Liptember Foundation developed a mass, mental health promotion and awareness campaign targeting women around Australia using traditional media like Out of Home (OOH) and Radio

as well as digital and social media channels. The theme of the campaign focused on the cost of living crisis, reducing stigma and encouraging women to prioritise their mental health. Highlighting simple phrases like 'you don't need permission to look after yourself', the campaign struck an emotional chord and resonated with women across the country. This campaign was essential in creating an informed, supportive, and stigma-free environment that encourages women to seek and receive the mental health support they need and deserve.

The campaign had a powerful impact around Australia reaching over 6 million women with this important message



Emergency Shelter, Crisis Intervention and Counselling Programs for Women Fleeing Domestic Violence

Domestic and family violence against women in Australia is a critical issue profoundly impacting women's mental health. This violence includes physical, sexual, emotional, psychological and financial abuse. Women subjected to such violence often suffer from psychological trauma, including PTSD, anxiety, and depression with appropriate programs. and depression; with continuous exposure to leading to an increased risk of severe mental health disorders The mental health effects can interfere with daily functioning, work, and relationships, leading to social isolation and higher risks of suicidal thoughts and self-harm. Concerns about children's safety and well-being add further stress.

Every woman deserves a chance to break free from the cycle of violence. Liptember Foundation is partnering with Dawn House in the Northern Territory to support and empower women to regain control over their lives and futures. Expanding and further developing the emergency shelter, crisis intervention and counselling programs will equip even more women with the tools and resources needed to build a secure and independent future after suffering domestic and





Who is the Liptember Foundation?

We are the trusted source and respected leader when it comes to women's mental health. Working alongside a community of experts, advocates and allies we raise and distribute funds towards the most critical women's mental health outcomes, including women's mental health programs, initiatives, support services and research

Since 2010, the "Liptember" flagship fundraising campaign has encouraged people to wear lipstick throughout the month of September as a light-hearted and fun way to raise awareness and vital funds for women's mental health.

We do all this so that every woman can achieve their optimal mental health

Why gender matters

There is no doubt that mental health is important for all genders; however, as a result of both biological and gender-related differences, women can suffer from certain mental health conditions at higher rates than men.

A range of factors can lead to a woman experiencing poor mental health psychological, biological and social - all of which can change over a woman's life.

Biological factors like menstruation, menopause, pregnancy and birth; as well as certain experiences such as miscarriage, ovarian or cervical cancer, can each present unique and diverse mental health conditions specifically for women.

But it is not only biological factors that impact a woman's mental health there are different life stages, socioeconomic, political and cultural factors associated with being female that have a significant impact on the prevalence of mental illness among those who identify as women/womxn.

We know that tailored support services are vital to preventing and managing mental illnesses and increasing the overall well-being of women living with existing mental health conditions

Because of this, we are committed to undertaking gender specific mental health research that will pave the way for female-centric (or womxncentric) methodologies when developing new approaches to mental illness prevention, diagnosis, treatment, support services and programs.



Approaching Mental Health Conversations

liptember.

How can you help someone struggling with their mental health?

We all experience difficult times when navigating our lives, and are often exposed to other people whom we care about who are struggling with mental health problems and need our support. Worrying about our loved ones is a natural response. However, a more beneficial approach is to be proactive and talk to the person in an effort to find out what is troubling them and what you can do to support them.

Arrange a convenient time and place without any distraction to talk to that person.

What are some helpful things to say to someone struggling vs unhelpful things to say?

Useful strategies to support someone struggling with mental health issues:

• Ask the person how they are feeling and let them know that you are there for them and available to listen.

- Validate their feelings and listen without being judgemental to build trust.
- Acknowledge and suggest practical, professional support or resources available (e.g., National and Community resources available online, linking up with GP or other mental health professional services).
- Ask the person what you can do to support them, if they would like
 you to contact someone or to make an appointment for them to see a
 mental health professional.
- Encourage help-seeking behaviours and give hope by reminding them that their mental health condition is treatable and that with the right support, they will likely get better.
- Make suggestions for practical self-care strategies that promote mental health and wellbeing (e.g., exercising, healthy eating habits, sleep hygiene and having a good night's sleep).
- Beyond Blue recommends the following phrases that have been found to be helpful with someone suffering from depression or anxiety:
 - "I am here for you"
 - "I can see this is a really hard time for you"
 - "What can I do to help? Just tell me how"



Approaching Mental Health Conversations

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Unhelpful things:

Being dismissive of their experiences or how they feel.

Telling the person that - it's all in their head, to stop focussing on the bad stuff, just be positive and/or that things could be worse.

Diagnosing or undermining their feelings (remember that you are probably not a trained medical professional).

Taking away that person's independence or control and making decisions on their behalf.

Coming across as confrontational by asking too many questions.

Why can saying certain things be harmful?

It can be challenging to know what to say to someone experiencing mental health issues. Even with well-meaning intentions, some comments or things we say can do more harm than good. Unhelpful comments can hurt people by implying that they shouldn't be feeling this way. For example, saying things like "It's all in your head" could imply that the person's feelings or experiences are imaginary and invalidate or trivialise the emotional burden and physical symptoms of a mental health problem.

Additionally, saying things like "Things could be worse" could bring up feelings of guilt about their mental health condition when compared with other people with a much harder life situation. Such unhelpful things tend to exacerbate the harmful effects of stigma around mental illness such as feelings of shame, hopelessness, and self-doubt.



For advice and support contact beyond blue on 1300 22 4636.



We're closer than you think

Use the free self service facilities at our Access Points to connect with Centrelink, Medicare and other government programs and services.

At our Access Points you can:

- use our computer to access my.gov.au and other government programs and services and to search for jobs
- use the telephone to access our self service options or to speak to us
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- scan, print, fax and photocopy documents
- · have your identity documents certified
- pick up brochures.

Your local access point is:

Kalannie Community Resource Centre 67 Roche Street Kalannie WA 6468



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Access Point

At a Services Australia Access Point you can:



use our computer to access **my.gov.au** and other government programs and services and to search for jobs



use the telephone to access our self service options or speak to us



access free Wi-Fi 24/7 to connect to government services. No password required



scan, print, fax and photocopy documents



have your confirmation of identity documents certified

There are no Services Australia staff at Access Points. If you need more help, use the telephone provided to call us directly.

Your local Access Point is:

Kalannie Community Resource Centre

Address: 67 Roche Street

Hours of business:

Monday 9.30am - 4.30pm, Tuesday 9.30am-3.30pm, Wednesday 9.30am - 3.30pm, Thursday 9.30am - 4.00pm, Friday 9.30am - 3.30pm

To find other Access Point locations go to **servicesaustralia.gov.au**

Self service

You can use your myGov account to access your Centrelink, Medicare and Child Support online accounts. Go to my.gov.au

You can also access our services through the Express Plus mobile apps.

For more information go to servicesaustralia.gov.au/selfservice

Centrelink phone self service

Phone self service 136 240
To report your income and changes to your circumstances 133 276

How to contact us

Go to **servicesaustralia.gov.au** for more information about payments and services or call the listed '13' or '1800' number most relevant to your situation.

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